

Trust: “Hell No, I Won’t Go” Written Case Study

Facilitator: Reading the Case Study twice often ensures that participants are prepared to discuss the issues.

Facilitator’s Summary: A new LT fails to demonstrate her military expertise and perform her duties effectively and ethically, with discipline and to standards, which are essential to develop and sustain trust.

Notes:

- What Army Values were contradicted in the decision the LT made in this scenario?
- How does honoring values in all our decisions and actions sustain a mutual trust between Soldiers?
- How did the LT fail to demonstrate competence, character, and commitment?
 - How can failing to perform duties ethically, with discipline and to standards affect trust?
 - What is the correlation between trust and effective leadership?
- How does the level of expertise relate to trust between Soldiers? Between leaders and Soldiers?
- The LT says, “What would my Soldiers think if they knew what levels I was prepared to go to?”
 - What do you think of her decisions and actions?
 - How could this affect trust between leaders and Soldiers?
- How can leaders develop the trust of their subordinates upon their arrival to the organization?
- What are some ways to build and preserve trust between Soldiers, their Families, and the Army?