

Trust: “LT Dave Spangenberg” Written Case Study

Facilitator: Reading the Case Study twice often ensures that participants are prepared to discuss the issues.

Facilitator’s Summary: LT Spangenberg's demonstration of military expertise maintains and sustains the bond of trust between leaders and Soldiers when leading his Soldiers through several tough moments in combat.

Notes:

- What values do you see coming into conflict in this situation?
 - Conflicts between personal and professional values can often result in a moral-ethical problem. How does trust between leaders and Soldiers maintain the confidence to perform duties effectively and ethically?
- What Army Values did LT Spangenberg uphold?
 - By honoring values in our decisions and actions, discuss how we sustain a mutual trust between Soldiers and between leaders and Soldiers.
- How did LT Spangenberg demonstrate his Competence, Character, and Commitment?
 - How are these criteria essential to establish trust between leaders and Soldiers?
- How is trust developed between leaders and Soldiers?
- What is the correlation between military expertise and trust? How can military expertise have an effect on trust?
- How was LT Spangenberg able to “keep his men going?” Discuss the bond of trust within the platoon.
- What specific actions, behaviors, or events have you witnessed with your organization to develop trust?
- What specific action can you take in order to build trust?